



Appliance	Required Minimum Efficiency	Rebate Amount
Space Heating		
Hot Air Furnace	90% AFUE*	\$325
Hot Air Furnace w/ ECM**	90% AFUE	\$400
Hot Water Boiler	90% AFUE	\$700
Steam Boiler	82% AFUE	\$200
Water Heating		
Storage Tank Water Heater	0.67 EF***	\$75
Tankless Water Heater	0.82 EF	\$375
Indirect Water Heater	N/A	\$275
Controls		
Programmable Thermostat	N/A	\$25
Wi-Fi Thermostat	N/A	\$75

[†]Installed between January 1 and December 31, 2016.
 *Annual Fuel Utilization Efficiency
 **Electronically Commutated Motor
 ***Energy Factor

Residential Customers: Rebate offers listed are available for qualifying equipment installed between January 1, 2016 and December 31, 2016. All appliances must be installed by a contractor, including thermostats. To be eligible for a rebate, thermostats must be installed as part of a heating system replacement. Contractors must be able to supply one of the following for any rebate application to be considered complete: Federal ID number, a Certificate of Insurance or a Business Certificate showing their company's name and address. Rebates are available for equipment upgrades only, regardless of income or annual energy usage. New builds are not eligible for rebates. Terms and conditions apply. To learn more about what equipment qualifies, visit NationalFuelForThought.com.

Visit NationalFuelForThought.com
 To learn more energy-saving tips and to download a rebate application

Smell gas? Act fast!
 If you smell gas, inside or outside your home, don't delay and get away—and then call us immediately!

For gas emergencies call 1-800-444-3130
 24 hours a day, 7 days a week.

If you have a question, problem or request, please call us Monday through Friday, 7 a.m. to 6 p.m.

Buffalo, NY area: 1-716-686-6123
All other areas: 1-800-365-3234



A Guide to Saving Money and Energy with the Conservation Incentive Program





The Conservation Incentive Program for Residential Customers

Thinking about a new natural gas appliance? Choose high efficiency and save.

The **National Fuel Conservation Incentive Rebate Program** offers residential customers in the Western New York service area several money-saving rebates for replacing specified appliances with new, energy-efficient models. By combining rebates with projected annual savings for using more energy-efficient equipment, new, high-efficiency appliances can quickly pay for themselves.

So why is National Fuel helping you use less natural gas?

A lot of people believe that National Fuel controls the cost of natural gas and that higher natural gas prices equal more revenue for the utility company. The truth is that utilities have no control over the market price of natural gas. The price you pay for natural gas is set in the energy marketplace, where forces of supply and demand drive value. By law, we pass those costs to customers without mark-up.

With the **Conservation Incentive Rebate Program**, National Fuel is providing customers with ways to use less natural gas, helping to bring balance back to the marketplace—and lowering the price we all pay for the energy we use.

By using natural gas wisely, you could help protect the environment.

Natural gas is the cleanest burning fossil fuel available. According to the U.S. Environmental Protection Agency, natural gas also produces a significantly smaller amount of greenhouse gases compared to other fossil fuels used in the production of electricity. By conserving natural gas, you not only help your pocketbook—you help reduce emissions. And that makes the air cleaner for everyone. It's something that will help your children, and generations to come.

The **National Fuel Conservation Incentive Rebate Program** includes a number of ways for you to save through energy efficiency, including initiatives specifically designed for non-residential natural gas use, as well as for lower-income households. For complete details, visit NationalFuelForThought.com. If you've submitted a rebate application and have questions, call (toll free) **1-877-285-7824**.



Learn more energy-saving tips and download a rebate application. Visit NationalFuelForThought.com.

Choose a high-efficiency product for your home now. Enjoy energy savings for years to come.

An example of how you can make high efficiency more affordable:

New 90% High-Efficiency Furnace	\$3,200
Standard 80% Efficiency Furnace	\$2,500
Cost Difference for Higher-Efficiency Model	\$700
One-Time Rebate	\$325
Cost Difference after Rebate	\$375
Annual Operating Cost Savings	\$112/year*
Simple Payback on Cost for High-Efficiency Model	3.4 years**

*For example only. Actual investment and savings may be **higher or lower depending on the models** you choose to install, the efficiency of the furnace you are replacing, fluctuating fuel costs and your actual installed cost. Based on average gas costs of \$8.61 per Mcf including taxes for the 12 months ending September 20, 2015.

**With savings on annual operating costs of \$112 per year, the \$375 incremental investment will be paid back in 3.4 years.

Terms and conditions apply. Rebates are available for residential customers, regardless of income or annual energy usage. Appliances purchased and installed in new builds are not eligible for rebates.