

# Any Dog Can Bite

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According to the American Veterinary Medical Association, **4.5 million people are bitten by dogs every year.**

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The service that National Fuel provides makes it necessary for our representatives to visit customers' homes every day. We find it imperative to take precautionary measures to avoid injury to our employees.

National Fuel meter readers and customer service representatives are trained to safely approach your property to reduce the risk of dog bites but this is only half of the equation. Bite incidents often occur when there is an unrestrained dog in the house, yard or neighborhood at the time of a meter reading or scheduled work.

Please review the reverse side for tips on how you can help National Fuel prevent dog bites.



## **Relocate your dog.**

For safety purposes, National Fuel employees are not permitted to work in the presence of dogs. If National Fuel employees need to enter your home, please keep your dog(s) in a separate, enclosed area. If work will take place outside, restrain your dog(s) indoors or at a safe distance from the gas meter or work location.

## **Invisible fencing = unintended surprise.**

Dogs are more likely to bite when they are startled by a stranger in their territory. Invisible fencing is not a guaranteed barrier to protect National Fuel employees. If you have invisible fencing, please keep your dog(s) inside while the National Fuel employee is completing the work outside.

## **NO petting allowed.**

The chance that a bite incident could occur is greater in the presence of a dog's owner. A dog's natural instinct is to protect its owner, litter and/or territory. Please do not suggest that a National Fuel representative pet your dog(s).

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*You are legally responsible for your dog's actions both on and off of your premises. Please take care with handling and locating your dog(s) so our representatives can safely complete their important work.*



***national fuel***

[www.nationalfuelgas.com](http://www.nationalfuelgas.com)

*Notice: This brochure is also available in Spanish upon request. Please call 1-800-365-3234.*

*Este folleto también es disponible en español.*

*Por favor, llame al 1-800-365-3234.*

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